

Gordon Institute of Business Science University of Pretoria

Executive Summary

Generate leads and increase website traffic for various GIBS programmes by utilising the strengths of Facebook, LinkedIn Ads and Google Ads. Use LinkedIn for professional targeting and leverage Facebook and Instagram to tap into a larger audience base, and use Google search intent targeting to access people search for what GIBS has to offer.

- In the period of January to March, ByDesign Digital allocated a total budget of R286 517,40 on paid media campaigns. This month's budget was dedicated to social media platforms and Google ads:
- Campaign Visibility: The **48 paid campaigns** implemented across various GIBS programmes were **seen over 8,8 million times**, ensuring high visibility and engagement with a targeted audience.
- Audience reach: These campaigns successfully **reached over 2,4 million social media profiles**, showcasing the campaigns ability to connect with a wide and diverse audience.
- Results and Conversions: The campaigns generated 52 176 website visits and 2 025 new leads, demonstrating the effectiveness of reaching key audiences relevant to programmes.

Paid Media Snapshot Closed Campaigns: January – March

Objective: To generate website traffic and leads 1 Google 25 LinkedIn 22 Meta Campaign Campaigns Campaigns 14 Campaigns for 15 Campaigns for 19 Campaigns for Events, Tenders Academic Executive & Other Programmes <u>Programmes</u>

Insights

- From the campaigns that ran from January to March, GIBS ad were seen over 8,8 million times and reached over 2,4 million social media profiles, generating 56 176 paid website visits and 2 025 leads.
- The top-performing campaign in terms of impressions was the Meta Advanced Diploma info session, contributing 15,32% of total impressions due to targeting professionals from around the entire country and the SADC regions.
- The top-performing campaign in terms of most individuals reached was the Meta Postgraduate Diploma Business Administration FT, contributing 16,72% of the total people reached.
- The top-performing programme of most leads generated was the GIBS Finance for Non-Financial Manager Online campaigns, contributing 13,64% of the leads generated due to a broad audience being targeted.
- The top-performing programme in terms of most website visits generated was the GIBS Postgraduate Diploma Business Administration FT campaigns, contributing 16,33% of the total paid website visits generated.

Overall Results							
All Campaigns	Impressions	Reach	Website Visits	Leads	Conversion Rates (%)	Budget Allocated	
Total	8 825 369	2 411 743	56 176	2 025	0,71% for web visits 0,22% for leads	R286 517,40	

Academic Programmes

Closed Campaigns – Academic Programmes

Advanced Diploma								
Campaign Iterations	Objective	Run Dates	Platform	Impressions	Reach	Leads	Conversion Rate	Budget Allocated
Phase 1 Lead Generation			LinkedIn	20 722	13 001	33	0,16%	R 4200,00
	22 Jan - 25 Feb	Meta	58 601	31 114	285	0,49%	R 800,00	
			Total	79 323	44 115	318	0,40%	R 5 000,00
	Objective	Run Dates	Platform	Impressions	Reach	Website Visits	Conversion Rate	Budget Allocated
Phase 2			LinkedIn	203 598	22 643	1243	0,61%	R 6500,00
T Hase 2	Website Traffic	12 Feb - 26 Feb	Meta	43 047	24 331	917	2,13%	R 500,00
			Total	246 645	46 974	2 160	0,88%	R 7 000,00
		Program	nme for Man	agement Develo	pment			
Campaign Iterations	Objective	Run Dates	Platform	Impressions	Reach	Website Visits	Conversion Rate	Budget Allocated
			LinkedIn	332 133	50 362	184	0,55%	R 10 000,00
Phase 1	Website Traffic	22 Jan - 26 Mar	Meta	31 036	24 060	53°	1,71%	R 1000,00
Trase I	Website Traine	22 Jan - 20 Mai	Google	37 687	,	3 050	8,09%	R 3000,00
			Total	363 169	74 422	5 422	0,65%	R 13 500,00
	Objective	Run Dates	Platform	Impressions	Reach	Leads	Conversion Rate	Budget Allocated
Phase 2			LinkedIn	48 179	36 936	157	0,33%	R 7600,00
Filase 2	Lead Generation	12 Feb - 24 Mar	Meta	65 417	31 603	206	0,31%	R 1200,00
			Total	113 596	68 539	363	0,32%	R 8800,00
		Postgraduate D	iploma Busii	ness Administra	tion - Full Time			
Campaign Iterations	Objective	Run Dates	Platform	Impressions	Reach	Website Visits	Conversion Rate	Budget Allocated
			LinkedIn	260 071	42 279	1558	0,60%	R 15 000,00
Phase 3	Website Traffic	20 Jan- 6 Feb	Meta	1062298	403 342	7 620	0,72%	R 5 000,00
			Total	1322369	445 621	9 178	0,69%	R 20 000,00
	Objective	Run Dates	Platform	Impressions	Reach	Website Visits	Conversion Rate	Budget Allocated
Phase 4			LinkedIn	106 801	31 517	875	0,82%	R 15 000,00
	Website Traffic	22 Jan-27 Jan	Meta	229 61	129 210	1975	0,86%	R 2000,00
			Total	336 412	160 727	2 850	0,85%	R 17 000,00
	Objective	Run Dates	Platform	Impressions	Reach	Website Visits	Conversion Rate	Budget Allocated
Phase 5	Website Traffic	3 Feb - 7 Feb	LinkedIn	107 940	27 719	968	0,90%	R 12 000,00
			Total	107 940	27 719	968	0,90%	R 12 000,00

Note: PMD Phase 1 was paused from 7 Feb to 13 Mar, due to issues with the landing page.

Closed Campaigns – Academic Programmes















Open Campaigns – Academic Programmes

Campaign r	name MPhil	Objective	Website Visits
Corporate Strategy		Website	8
MPhil	Change	Traffic	171
Leadership		Website	6









Insights Closed Academic Campaigns

681 Leads Meta consistently delivered strong conversion rates across campaigns, even with deliberately lower budget allocations. This reflects our strategic use of the platform's lower cost-per-click and its proven ability to drive cost-effective lead generation and website traffic. The data shows that Meta audiences are highly responsive and take the desired actions.

20 578 Web Visits

 LinkedIn, while significantly more expensive in terms of cost-per-lead and click, delivered valuable top-of-funnel performance, driving broad reach, high engagement, and reinforcing institutional credibility. As a premium platform, it continues to be an effective channel for engaging senior professionals and decision-makers, particularly for academic programmes where reputation and trust play a critical role in the consideration phase. A measured increase in LinkedIn budget could help expand reach among high-intent professional audiences, complementing Meta's efficiency with greater brand positioning and visibility.

Google also performed strongly in Phase 1 of the Management Development campaign. achieving an impressive 8.09% conversion rate, highlighting the value of intent-driven channels for mid-to-bottom funnel actions.

Executive Programmes

Closed Campaigns - Executive Programme

Programme	Run Dates	Platform	Impressions	Reach	Leads	Conversion Rate	Budget Allocated
Finance for Non Financial Managers Online	21 Jan - 6 Feb	LinkedIn	91 0 0 3	59 730	167	0,18%	R 7000,00
		Meta	71 985	34 326	201	0,28%	R 1500,00
		Total	162 988	94 056	368	0,23%	R 8500,00
Ctuatagia Dagiliana		LinkedIn	78 501	60 768	52	0,07%	R 7000,00
Strategic Resilience (Online)	22 Jan - 13 Feb	Meta	23 454	12 450	80	0,34%	R 1500,00
		Total	101 955	73 218	132	0,13%	R 8500,00
		LinkedIn	17 942	12 017	10	0,06%	R 6500,00
Managing for Results	3 Feb - 24 Feb	Meta	29 079	12 879	58	0,20%	R 2000,00
		Total	47 021	24 896	68	0,14%	R 8500,00
Nexus Leadership	3 Feb - 27 Feb	LinkedIn	139 971	91 568	172	0,12%	R 17 000,00
Programme		Meta	66 842	25 923	191	0,29%	R 4300,00
.,		Total	206 813	117 491	363	0,18%	R 21300,00
	3 Feb - 20 Feb	LinkedIn	18 656	7 039	26	0,14%	R 6500,00
The Next Manager		Meta	78 743	36 118	170	0,22%	R 2000,00
		Total	97399	43 157	196	0,20%	R 8500,00
Employee Share	11 Feb - 25 Mar	LinkedIn	28 500	18 092	22	0,08%	R 12 000,00
Ownership Plans (ESOP) Playbook		Meta	34 365	12 341	69	0,20%	R 2000,00
		Total	62 865	30 433	91	0,14%	R 14 000,00
EDA Measuring Impact	20 Feb - 8 Mar	LinkedIn	31 766	18 270	37	0,12%	R 8200,00
		Total	31 766	18 270	37	0	R 8200,00
Ctratage languation 9		LinkedIn	17 466	9 487	30	0,17%	R 6400,00
Strategy, Innovation & Design Thinking		Meta	16 123	8 325	59	0,37%	R 1000,00
_ =====================================		Total	33 589	17 812	89	0,26%	R 7400,00

Note: The objective for all these campaigns was lead generation

Closed Campaigns - Executive Programme



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Open Campaigns - Executive Programme

Campaign name	Objective	Results
Leader as Coach	Leads	6 leads
Finance for Non Financial Managers	Website visits	674 website visits
Managing managers for results	Leads	23 leads
Finance for Non Financial Managers Online	Website visits	982 website visits
Lead for Creative Thinking	Leads	7 leads















Insights Closed Executive Campaigns

1,344 Leads

- Across executive campaigns, Meta continued to outperform on lead generation efficiency, consistently achieving higher conversion rates at a fraction of the cost of LinkedIn. Its ability to nurture bottom-funnel conversions with lower budgets contributed to 59% of total leads across all executive programmes, reaffirming its role as a highperforming, cost-effective channel.th
- While LinkedIn remained the more expensive channel by comparison, it delivered broader reach and helped sustain visibility among senior professionals, a key audience segment for executive education. Its strength lies in brand positioning and credibility-building, especially when engaging decision-makers in more niche or high-value programmes. Strategic investment in LinkedIn can help expand exposure in targeted professional circles, complementing Meta's lead efficiency with trusted, high-quality brand interactions.





Events, Conferences and Other Campaigns

Info Sessions								
Programme	Objective	Run Dates	Platform	Impressions	Reach	Website Visits	Conversion Rate	Budget Allocated
Advanced Diploma Online Info Session			LinkedIn	213 591	56 434	1229	0,58%	R 10 000,00
	Website Traffic	14 Jan-22 Jan	Meta	1352184	306 848	493	0,04%	R 4260,87
			Total	1565 775	363 282	1722	0,11%	R 14 260,87
			LinkedIn	474 531	70 610	2.710	0,57%	R 15 000,00
PMD Online Info Session	Website Traffic	16 Jan - 29 Jan	Meta	413 824	126 765	6 892	1,67%	R 2 826,09
			Total	888 355	197 375	9 602	1,08%	R 17826,09
			LinkedIn	482 622	29 265	2743	0,57%	R 15 000,00
Doctoral Info Session	Website Traffic	31 Jan - 11 Feb	Meta	289 565	71 013	1 7 6 1	0,61%	R 2000,00
			Total	772 187	100 278	4504	0,58%	R 17000,00
			LinkedIn	274 657	16 019	1790	0,65%	R 15000,00
Mphil Online Info Sesion	Website Traffic	6 Feb-19 Feb	Meta	189 055	43510	1154	0,61%	R 2000,00
			Total	463 712	59 529	2944	0,63%	R 17 000,00
			LinkedIn	439 550	42301	1 2969	0,68%	R 15000,00
Doctoral Info Session (5 Mar)	Website Traffic	19 Feb - 4 Mar	Meta	264 796	65 684	1905	0,72%	R 2000,00
			Total	704 346	107 985	4874	0,69%	R 17000,00
				onferences				
Programme	Objective	Run Dates	Platform			Website Visits		Budget Allocated
			LinkedIn	398 166	43 992	2 427	0,61%	R 11500,00
Economic Outlook Conference	Website Traffic	6 Mar - 21 Mar	Meta	48 721	30 368	2 280	4,68%	R 2500,00
			Total	446 887	74360	4 707	1,05%	R 14 000,00
Drogramma	Objective	Run Dates	Platform	Other Impressions	Reach	Website Visits	Conversion Rate	Budget Allocated
Programme	Objective	Ruit Dates	LinkedIn	156 611	21548		0,59%	•
New Year Admissions	Website Traffic	7 Jan-28 Jan		210 326				,
, , , , , , , , , , , , , , , , , , , ,	77055110 7701110	7 3411-20 3411	Meta Total	366 937	131 828			·
				95 781	12 980			·
The Al Advantage	Website Traffic	4 Feb - 27 Feb	LinkedIn	52 321	27393			,
The Al Advantage			Meta Total					
Big Trends Breakfast				148102 51791	40 373			
	Website Traffic	6 Feb-25 Feb	LinkedIn				-,	
Dig Horida Drodkidat	Trebate Harrie		Meta	38 018	28 265			
			Total	89 809	43 838	2 2 2 2 7	2,48%	R 3500,00
			Charles alle	07.700	E 4.45		0 = 00.	0.100.00
HerAl Path	Website Traffic	10 Mar - 15 Mar	LinkedIn Total	27 722 27 722	5 445 5 445			·

35,598 Web visits

Events, Tenders and Other Campaigns



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GIBS Online Doctoral Programme Information Session- 12 February 2025

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Outlook

Recommendations

- Overall Performance Insights
 - Meta emerged as a high-performing platform across the board. It delivered superior conversion rates at a notably lower
 - cost, reinforcing its value for performance marketing.
 - LinkedIn continued to strengthen brand presence and awareness through its expansive reach, making it an effective channel for visibility and engagement.
 - Campaigns that strategically integrated both platforms achieved the strongest results, striking a powerful balance between scale and precision to maximise awareness, engagement, and conversion outcomes.
- Retargeting Meta Audiences on LinkedIn
 - Custom Audiences & Lookalike Audiences: Use Meta's Custom Audience capabilities to retarget those who clicked on specific ads or visited certain pages, then build Lookalike Audiences on LinkedIn to ensure the right professionals see your content.
 - Tailored Messaging: When retargeting on LinkedIn, tailor the messaging to reflect the more premium, trust-driven tone of the platform. Highlight credibility, reputation, and institutional leadership, which resonate strongly with LinkedIn users.
- Incorporating Video and Rich Media
 - Showcase Alumni Success Stories: Highlight real-life examples of how your academic or executive programmes have led to career advancement or business transformation.
- Increased Budget Allocation for LinkedIn specifically.