

## Managers encouraged to be tech-savvy

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Professor Zwelibanzi Mpehle stressing how being technologically savvy can enhance productivity.

In order for organisations to move with the times in terms of technology, managers must familiarise themselves with the latest technological applications to improve efficiency and effectiveness of production. These were the sentiments by Associate Professor at Tshwane University of Technology, Prof Zwelibanzi Mpehle. He was addressing employees during the DEA Learning Networking (DLN) session organised by the Directorate: Employee Development under the theme: **Building a deeper understanding of strategy, leadership and governance through the 4<sup>th</sup> industrial revolution and its impact on service delivery**, on Friday 24 November 2017.

"We must use and have technology, but that technology should not exclude a supportive and enabling environment where we can work as individual also, in other words it should not take our place, there should be regulations that regulate technology, quality infrastructure and ready skills that are there. You cannot be blind and be leading people that are wide awake, get into grips with technology, the advancement of it and you will be able to do what you are required to do. We are now in a digital era, so we need digital leaders, so that we can be able to deliver," he said.

Deputy Director (Policy Analyst): Africa and Bilateral Relations, Mr Morake Mosupye said it was very important for senior members to attend the session in order for them to be inspired to improve their leadership and management skills. "This particular session on the role of digital revolution is critical given that most managers and leaders in the public service are "technologically-challenged", but it is never too late to learn so that we can provide the services expected by the public on time, anywhere and with efficiency," he said.

Assistant Director: Employee Development, Mr Jacob Ngoepe said education, training and development was an important fact that you cannot do without. "The world of work is changing very fast, in a sense that you come across new ways of doing things. Therefore employees need to keep up wrist with those changes. And we come across elements of technology disruptions and the 4<sup>th</sup> Industrial Revolution, so it is important that we find new ways of being innovative," he said.



The audience listening attentively to the Professor.

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